



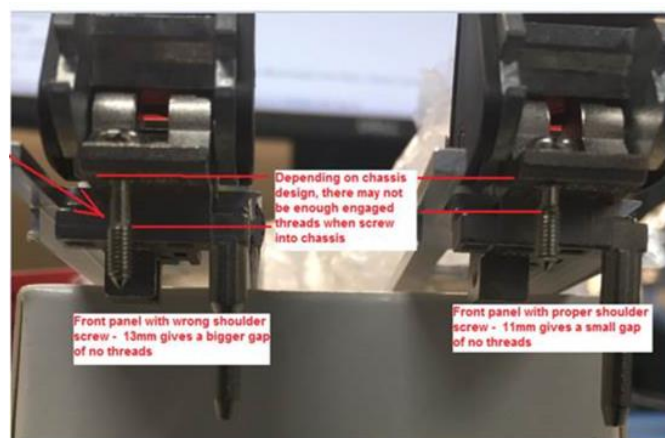
Curtiss-Wright Defense Solutions (SUPPLIER QUALITY COMMUNIQUE) H1 2019

Intended audience is mechanical sub assembly and assembly suppliers

As a valued partner and supplier to Curtiss-Wright Our Procurement and quality teams at Curtiss-Wright engage in partnership to inform our supply and services base whenever we observe trending quality issues that may impact Curtiss-Wright and our customers.

(1) Failure Modes Seen: Fastener or mechanical part miss pick and deployment.

Recently we have detected a trend with incorrect threaded fastener selection that in several SCAR responses has indicated that the use of KANBAN stocking bins was the root cause of a MISS PICK and installation of an incorrect fastener or incorrect length or both. An example of an incorrect length fastener was encountered. We have also seen incorrect inserts installed in metal work and chassis with metric vs imperial internal threads. Several suppliers have indicated that operator's miss picked from like parts in adjacent Kanban Bins. (i.e. part number 1234 stored next to 12345) We encourage suppliers to separate like part numbered bins in the picking or Kanban area and or stock locators to ensure miss picks can be prevented. Also please review your rejection and SCAR RMA history for like trends.



Our suppliers play a critical and valued role to ensure we achieve Zero Defect Quality. After all Zero Defects and 100% on time performance are required. Let's work collaboratively towards these objectives. If you have questions regarding this Supplier Communique, or have this condition present please contact your CWDS buyer and or the officers noted below. Our suppliers are critical to our success. Openly communicating expectations and working together to meet expectations is pivotal to our ongoing relationships.

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